Service Outcomes 2025 Annual Report



DEMOGRAPHICS

	Shirley Ryan AbilityLab Average Age	Shirley Ryan AbilityLab Total Patients
Adults (8 & older)	57.26	3,640
Pediatrics (0-7)	3.95	93
All Patients	55.93	3,733

^{*} All patients discharged between Sept. 1, 2024 and Aug. 31, 2025

	Shirley Ryan AbilityLab	National
Male	59.51%	51.48%
Female	40.49%	48.52%

^{*} Adults only (8 and older)

DIAGNOSTIC CATEGORIES

	Shirley Ryan AbilityLab	National
Stroke	23.04%	22.48%
Brain Injury	22.37%	14.77%
Spinal Cord Injury	15.16%	7.70%
Orthopedic	10.72%	23.95%
Neurological	7.15%	11.85%
General Rehabilitation/Medical	21.56%	19.25%

^{*} Shirley Ryan AbilityLab is designated as a Model System by the National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR). This designation is given to institutions that are national leaders in medical research and patient care, providing the highest level of comprehensive specialty services from the point of injury through rehabilitation and community reintegration.

OUTCOMES

	Shirley Ryan AbilityLab	National
Average LOS	21.4	13.66
Mobility Change Admission to Discharge	15.52	14.86
Self-care Change Admission to Discharge	13.04	12.92

^{*}All patients

^{**} Percent of all patients discharged between Sept. 1, 2024 and Aug. 31, 2025 and their diagnostic category during the encounter.

DISCHARGE TO HOME

	Shirley Ryan AbilityLab
Stroke	70%
Brain Injury	72.69%
Spinal Cord Injury	71.02%
Orthopedic	82.75%
Neurological	82.77%
General Rehabilitation/Medical	26.89%
Total	74.52%

PATIENT SATISFACTION

	Shirley Ryan AbilityLab	All Press Ganey Hospitals
Overall Score	94.11%	93.09%
Overall Assessment Score	93.92%	93.22%
Likelihood to Recommend	95.96%	93.76%

^{*} All inpatient rehabilitation hospitals participating in Press Ganey

THERAPY HOURS PER WEEK

	Shirley Ryan AbilityLab	National
Stroke	16.8	16.5
Brain Injury	16.8	16.2
Spinal Cord Injury	16.8	15.9
Orthopedic	17	15.9
Neurological	16.6	15.9
General Rehabilitation/Medical	16.9	15.7
Total	16.9	16

UNPLANNED TRANSFERS (UPT)

	Shirley Ryan AbilityLab
Discharge to short-term general hospital	16.5%

^{*} Short-term general hospital can equal discharges to acute care hospital. Some of these are planned discharges based on necessary clinical follow-up.