

Outpatient and Physician Clinic COVID-19 Precautions



Your safety is our top priority. Please review the following information to understand what to expect when you come for your visit. **Note that masking is required at all times in Shirley Ryan AbilityLab facilities per the CDC's guidelines on healthcare settings, regardless of COVID-19 vaccination status. Additionally, healthcare settings operate under different guidelines related to COVID-19 isolation and quarantine.**

What we are doing to ensure your safety:

- Monitoring the health of patients and staff within our environment.
- Regularly cleaning equipment and other high-touch surfaces.
- Organizing treatment and waiting areas to facilitate social distancing.

What we require:

- If you feel ill, have had a COVID-19 exposure within the past 14 days, or have been diagnosed with COVID-19 within the past 14 days, please alert our clinic and your primary care provider prior to your appointment.
- No visitors are allowed. Exceptions will be made for pediatric patients (one adult visitor; no siblings) or for those requiring assistance or support during visits (depending on patients' specific needs as determined by their clinicians).
- Masking is required at all times, regardless of vaccination status. Visitors may wear their personal N95 or KN95 masks (or their equivalents) or medical-grade surgical masks that we supply. In certain situations, and at the discretion of our staff, visitors who come with their own approved masks may still be required to wear hospital-provided masks. Those who do not adhere to our masking policy may be asked to leave.
- Abstain from wearing gloves, as they collect and transfer germs.
- Use the available hand sanitizer stations prior to entry into the waiting room and treatment areas.

As of Feb. 3, 2023

Failure to comply with our policy may result in delay of care.

Thank you for partnering with us to ensure the health and wellness of our community members.

