

Shirley Ryan AbilityLab Inpatient Visitor Policy

Inpatients are allowed to have two visitors, six years or older, at a time (any exceptions must be approved by the nurse manager). If a visit is not essential, to protect the health of patients, we strongly encourage visitors to connect virtually or via phone instead of in-person. Our staff is prepared to assist patients in setting up video chats and phone calls.

Additionally, please note that:

- In certain situations, and based on health and safety considerations, all visitation may be restricted for some patients.
- Exceptions to the visitor policy may be made when multiple family members are directed by Shirley Ryan AbilityLab staff to come in for discharge planning and family teaching.
- All new patients will be tested for COVID-19 upon admission. More stringent visitor restrictions may apply to any patients who test positive.
- Visiting hours are from 8 am–8 pm; any exceptions, including overnight stays, must be approved by the nurse manager.
- All children under the age of 18 must be under the direct supervision of a parent, guardian or responsible adult (other than the patient).
- Overnight visitors must provide proof of vaccination or a negative COVID PCR test (collected within 72 hours) to the nurse manager prior to their first stay. All overnight visitors must be 18+ years of age.
- Visitors must alert the nurse manager before coming to Shirley Ryan AbilityLab if they: 1) feel ill; 2) have tested positive for COVID within the past 14 days; or 3) have had contact with an individual who has tested positive for COVID within the past 14 days. The nurse manager will determine next steps. (Note that healthcare settings operate under different guidelines related to COVID isolation and quarantine.)
- Visitors must check in on the 10th Floor Sky Lobby upon arrival, providing their names and showing identification. Then, they will undergo a health screening.
- While on inpatient units, visitors must stay in patients' rooms unless instructed otherwise, and avoid public spaces (e.g., Ability Labs, Innovation Center hallways, hubs, laundry rooms, vistas, etc.).
- Masking is required at all times (including when in patient rooms), regardless of vaccination status. Visitors may wear their personal N95 or KN95 masks (or their equivalents) or medical-grade surgical masks that we supply. In certain situations, and at the discretion of our staff, visitors who come with their own approved masks may still be required to wear hospital-provided masks. Those who do not adhere to our masking policy may be asked to leave.
- Gloves are not allowed to be worn by visitors, as they collect and transfer germs.

As of Aug. 30, 2022

Your mask must
cover your nose,
mouth and chin.

