

# Shirley Ryan AbilityLab Inpatient Visitor Policy

Inpatients are allowed to have one designated visitor each day (18+ years old). If a visit is not essential, to protect the health of patients, we strongly encourage visitors to connect virtually or via phone instead of in-person. Our staff is prepared to assist patients in setting up video chats and phone calls.

Additionally, please note that:

- In certain situations, and based on health and safety considerations, all visitation may be restricted for some patients.
- Exceptions to the visitor policy may be made when multiple family members are directed by Shirley Ryan AbilityLab staff to come in for discharge planning and family teaching.
- All new patients will be tested for COVID-19 upon admission. Visitation will not be allowed until a negative result is generated.
- Visiting hours are from 8 a.m.-8 p.m.; overnight stays are not permitted.
- Please know that visitors coming from outside of the United States will either need to show proof of vaccination status, quarantine in Illinois for 14 days before visiting Shirley Ryan AbilityLab, or obtain a negative COVID-19 PCR test on or after day seven of their arrival to visit sooner. Documentation should be provided to the nurse manager.
- Visitors must not come to Shirley Ryan AbilityLab if they feel ill or have been exposed to someone with known or suspected COVID-19.
- Visitors must check in on the 10th Floor Sky Lobby upon arrival, providing their names and showing identification. Then, they will undergo a health screening.
- While on inpatient units, visitors must stay in patients' rooms, and avoid public spaces (e.g., Ability Labs, Innovation Center hallways, hubs, laundry rooms, vistas, etc.).
- Visitors must mask at all times (including when in patient rooms), and should wear medical-grade masks that we supply over their personal masks. Those who are unable to tolerate wearing both masks may wear our medical-grade mask only so long as they put it on at least six feet away from others. Visitors who do not adhere to our masking policy may be asked to leave.
- Gloves are not allowed to be worn by visitors, as they collect and transfer germs.

Your mask must  
cover your nose,  
mouth and chin.

