Shirley Ryan AbilityLab Inpatient Visitor Policy



Inpatients are allowed to have two pre-designated visitors (18+ years old). However, only one visitor at a time is allowed up to the nursing unit. If a visit is not essential, to protect the health of patients, we strongly encourage visitors to connect virtually or via phone instead of in-person. Our staff is prepared to assist patients in setting up video chats and phone calls. Additionally, please note that:

- Patients should share the names of their two designated visitors with the Nurse Manager on the unit. Any subsequent changes to this list should be addressed with the Nurse Manager.
- In certain situations, and based on health and safety considerations, all visitation may be restricted for some patients.
- Exceptions to the visitor policy may be made when multiple family members are directed by Shirley Ryan AbilityLab staff to come in for discharge planning and family teaching.
- Visitors must check in on the 10th Floor Sky Lobby upon arrival, and undergo a health screening.
- Our visiting hours are from 8 a.m.-8 p.m.; any exceptions, including overnight stays, must be approved by nursing leadership on the unit.
- Visitors must mask at all times (including when in patient rooms), and should wear our medical-grade mask over their personal mask. Those who are unable to tolerate wearing both masks may wear our medical-grade mask only so long as they put it on at least six feet away from others. Visitors who do not adhere to our masking policy may be asked to leave.
- Gloves are not allowed to be worn by visitors, as they collect and transfer germs.
- Visitors must stay in patients' rooms, and avoid public spaces in the units (e.g., Innovation Center Hubs, laundry rooms, etc.) and throughout the building (with the exception of quick trips to the café, which is offering carryout).
- Visitors must not come to Shirley Ryan AbilityLab if they feel ill or have been exposed to someone with known or suspected COVID-19.
- Visitors who relocate to Illinois from an orange state as defined by the Chicago Emergency Travel Order or from an international location or who travel to an orange state or international destination once their loved one's plan of care has started must quarantine in Illinois for a 7-day period. Then, they must produce a negative COVID-19 test before visiting Shirley Ryan AbilityLab, or quarantine for 14 days without receiving a test. Visitors who travel from or to a yellow state as defined by the travel order are exempt from needing to quarantine/produce a test, as are visitors commuting back and forth from a neighboring state (and not staying overnight in Illinois).

Please note that our policies are in place regardless of whether visitors have been vaccinated against COVID-19.

Your mask must cover your nose, mouth and chin.

