

Thank you for choosing Shirley Ryan Ability Lab for your rehabilitation needs. Your safety is our top priority. Please review the following information to understand what to expect when you come for your visit. Note that our policies are in place regardless of whether patients or visitors have been vaccinated against COVID-19.

What we are doing to ensure your safety:

- Everyone entering the clinic is asked health-related screening questions and receives a temperature check. Anyone who answers yes to any of the screening questions, or whose temperature is greater than 100 degrees Fahrenheit, will be asked to return home.
- All equipment is cleaned before and after use, as are high-touch surfaces such as doorknobs, chair arms, countertops, etc.
- Treatment and waiting areas are organized to facilitate social distancing between patients.

What we require:

- If you (or anyone in your household) have a cough, sore throat, shortness of breath, chills, muscle pain, vomiting, diarrhea, new loss of taste or smell, and/or temperature above 100 degrees Fahrenheit, please alert our clinic and your primary care provider prior to your appointment.
- If you, a member of your household or another close contact has recently been diagnosed with COVID-19, please alert our clinic and your primary care provider prior to your appointment.
- If you relocate to Illinois from an orange state as defined by the Chicago Emergency Travel Order or from an international location — or travel to an orange state or international destination once your plan of care has started — you must quarantine in Illinois for a 7-day period. Then, you must produce a negative COVID-19 test before visiting Shirley Ryan AbilityLab, or quarantine for 14 days without receiving a test. Patients who travel from or to a yellow state as defined by the travel order are exempt from needing to quarantine/produce a test, as are patients commuting back and forth from a neighboring state for care (and not staying overnight in Illinois).
- All visitors will be asked to wait outside of the clinic during treatment sessions. Exceptions will be made for caregivers of minors or patients who require physical assistance (note that caregivers must abide by the travel policy, stated above).
- Use the available hand sanitizer stations prior to entry into the waiting room and treatment areas.
- Place one of our medical-grade masks over your current mask. We recommend you wear both masks at all times unless you are instructed otherwise by a clinician. If you are unable to tolerate wearing both masks, please find a socially-distanced location in which to quickly remove your personal mask and replace it with our medical-grade mask.
- Abstain from wearing gloves, as they collect and transfer germs.

Failure to comply with our policy may result in delay of care.



Thank you for partnering with us to ensure the health and wellness of our community members.