

Outpatient and Physician Clinic COVID-19 Precautions

Thank you for choosing Shirley Ryan Ability Lab for your rehabilitation needs. Your safety is our top priority. Please review the following information to understand what to expect when you come for your visit. **Note that our policies are in place regardless of whether patients or visitors have been vaccinated against COVID-19.**

What we are doing to ensure your safety:

- Everyone entering the clinic is asked health-related screening questions and receives a temperature check. Anyone who answers yes to any of the screening questions, or whose temperature is greater than 100 degrees Fahrenheit, will be asked to return home.
- All equipment is cleaned before and after use, as are high-touch surfaces in clinical areas.
- Treatment and waiting areas are organized to facilitate social distancing between patients.

What we require:

- If you (or anyone in your household) have a cough, sore throat, shortness of breath, chills, muscle pain, vomiting, diarrhea, new loss of taste or smell, and/or temperature above 100 degrees Fahrenheit, please alert our clinic and your primary care provider prior to your appointment.
- If you, a member of your household or another close contact has recently been diagnosed with COVID-19, please alert our clinic and your primary care provider prior to your appointment.
- If you travel to an orange state as defined by the Chicago Emergency Travel Order or to an international location, you must quarantine for a 7-day period upon your return. Then, you must produce a negative COVID-19 test before visiting Shirley Ryan AbilityLab or quarantine for 14 days without receiving a test. Patients who travel to a yellow state are exempt from needing to quarantine/produce a test.
- Family members/caregivers will not be allowed to attend appointments with outpatients unless approved by a clinician (e.g., when patients are under 18, for family training, when patients require physical/cognitive support). Any caregivers allowed to attend appointments must abide by the travel policy, stated above.
- Use the available hand sanitizer stations prior to entry into the waiting room and treatment areas.
- Place one of our medical-grade masks over your current mask. We recommend you wear both masks at all times unless you are instructed otherwise by a clinician. If you are unable to tolerate wearing both masks, please find a socially-distanced location in which to quickly remove your personal mask and replace it with our medical-grade mask.
- Abstain from wearing gloves, as they collect and transfer germs.

Failure to comply with our policy may result in delay of care.



Thank you for partnering with us to ensure the health and wellness of our community members.