Shirley Ryan AbilityLab Visitor Policy



At Shirley Ryan AbilityLab, we treasure the support that families and friends offer to patients throughout their recovery journeys. To protect the health and wellness of patients and staff, we are taking the following measures:

- Limiting inpatients to one pre-designated visitor (18+ years old). Visitors must provide a phone number and agree to contact tracing in the case of infection exposure. Please note that, in certain situations, and based on health and safety considerations, visitation may be restricted for some patients.
- Increasing screening of visitors to ensure those who enter our building are healthy. Visitors who are turned away at a screening station must contact the attending physician or nurse manager on their loved one's unit so that next steps and clearance to return can be established.

In return, visitors are required to:

- Wear a mask at all times during their visit, including in the patient room. This simple action protects visitors, our staff and, importantly, our patients from COVID-19 particularly as 40% of all cases are asymptomatic.
- Stay in their loved ones' rooms, and avoid public spaces in the units (e.g., Hub, laundry room, etc.) and throughout the building (with the exception of quick trips to the café, which is offering carryout). Under no circumstances may visitors bring their loved ones out of their rooms.
- Avoid physically touching their loved ones, and maintain social distancing with them and others.
- Avoid wearing gloves, as they collect and transfer germs.
- Wash their hands thoroughly with soap and water or by using the available hand sanitizer dispensers upon entering the building.
- Stay home if they feel sick or have been exposed to someone with known or suspected COVID-19 within the last 14 days.
- Quarantine for 14 days in Illinois upon arrival from an orange or red state (as classified by Chicago's Emergency Travel Order). No visits will be allowed to Shirley Ryan AbilityLab during this period, and a negative COVID test will not change the 14-day quarantine requirement.

Failure to comply with our policy may result in termination of visitor privileges.

Thank you for your partnership in helping to keep your loved one, and the ones who lovingly care for them, healthy.

Your mask must cover your nose, mouth and chin.

