

Outpatient Locations **COVID-19 Precautions**

Thank you for choosing Shirley Ryan AbilityLab for your rehabilitation needs. Your safety is our top priority. Please review the following information to understand what to expect when you come for your visit.

What we are doing to ensure your safety:

- Everyone entering the clinic, including staff, is asked screening questions (per CDC guidelines) and receives a temperature check. Anyone who answers yes to any of the screening questions, or whose temperature is greater than 100 degrees Fahrenheit, will be asked to return home.
- All equipment is cleaned before and after use, as are high-touch surfaces such as doorknobs, chair arms, countertops, etc.
- Treatment areas are organized to facilitate social distancing between patients.

What we request:

- If you (or anyone in your household) have a cough, sore throat, shortness of breath, chills, muscle pain, vomiting, diarrhea, new loss of taste or smell, and/or temperature above 100 degrees Fahrenheit, please alert our clinic and your primary care provider prior to your appointment.
- If you, a member of your household or another close contact has recently been diagnosed with COVID-19, please alert our clinic and your primary care provider prior to your appointment.
- If you have traveled to a state classified as orange or red by Chicago's Emergency Travel Order (which is updated every two weeks), you may return to our clinic after a 14-day quarantine period. **Note that patients who live in neighboring states are exempted from this requirement and may keep their appointments.**
- Plan to arrive for check-in five minutes prior to your appointment, but not earlier.
- Please do not bring anyone with you to your visit. Exceptions will be made for one parent or caregiver for patients who need physical assistance. All visitors will be asked to wait outside of the clinic during treatment sessions.
- Do not wear gloves, as they collect and transfer germs.
- Use the available hand sanitizer stations prior to entry into the waiting room and treatment areas.
- Wear a mask in the waiting area at all times and during your appointment. Masks will be provided for those who do not have them.
- As much as possible, avoid touching surfaces while in the waiting area and clinic.



Thank you for partnering with us to ensure the health and wellness of our community members.