



Global Advisory Services

Shirley Ryan
Abilitylab[®]

Formerly the Rehabilitation Institute of Chicago

Revolutionizing Rehabilitation

The Shirley Ryan AbilityLab, formerly the Rehabilitation Institute of Chicago (RIC), is the global leader in physical medicine and rehabilitation for adults and children with the most severe, complex conditions — from traumatic brain and spinal cord injury to stroke, amputation and cancer-related impairment.

Ranked the #1 Rehabilitation Hospital in America by U.S. News & World Report every year since 1991, the Shirley Ryan AbilityLab continues to set the standard for care with our novel approach to treatment. Our expert, interdisciplinary team of clinicians and researchers works together to set individual patient goals, tackle challenges and innovate solutions that improve patient recovery.

In March 2017, Shirley Ryan AbilityLab opened its \$550 million, 1.2-million-square-foot “translational” research hospital. This facility is the first of its kind, where clinicians, scientists, innovators and technologists work together

in the same space, surrounding patients, discovering new approaches and applying (or “translating”) research real time. This unique model enables patients to have 24/7 access to the brightest minds, the latest research and the best opportunity for recovery.

With more than 65 years of experience, we used our passion to help patients and created a new model of care focused on research, with:

- 65+ physical medicine physicians
- 230+ therapists (OT, PT, SLP)
- 350+ rehabilitation nurses
- 30+ scientists and engineers
- 250+ research projects
- \$100 Million research portfolio



Our research hospital offers:

- 1.2 million sq. ft. / 112,000 sq. m.
- 262 private rooms with potential to expand to 360
- World’s first and only ability labs
- Medically acute care unit
- Diagnostic & ancillary support
- Biologics lab
- Center for Bionic Medicine

The Recognized World Leader in Physical Medicine & Rehabilitation



Advisory Services

Shirley Ryan AbilityLab provides advisory and clinical training services to healthcare organizations across the world. We create customized solutions to export clinical and operating best practices in post-acute care and rehabilitation, and promote the latest scientific discoveries and clinical practices.

We collaborate with public and private healthcare organizations in the following areas:

1. Vision and strategy
2. Clinical training
3. Operational improvement and implementation
4. Strategic facility design and equipment planning



VISION & STRATEGY

Post-acute care is a unique space within the broader healthcare market. New payment models, changing regulations and inefficient care transitions make it difficult for providers to navigate the landscape. With a singular focus on post-acute care, we have the strategic perspective and analytical capabilities to create a robust post-acute care strategy and vision for an organization. Our team is skilled at collaborating with clients to clarify an organization's goals, understand economic drivers and identify unique assets that inform a strategy and criteria for success.

Internationally, many providers struggle with capacity management as patients spend more time in acute-care beds due to lack of available discharge options. Our international work has included countrywide assessments and strategic planning to create a full continuum of care. Our work has created many benefits for clients, including:

- Caring for the right patient in the right level of care
- Delivering efficient care with exceptional patient experience
- Well-trained clinicians who have access to ongoing education for improvement
- Delivering superior patient outcomes



CLINICAL TRAINING

Our Clinical Training Programs provide competency development on rehabilitation topics such as stroke, brain injury, spinal cord injury, pediatrics and cancer, as well as functional training, including multidisciplinary team training, rehabilitation nursing and wound care. Formats include immersion programs, classroom and virtual learning, and demonstrations for practicing skills.

OPERATIONS IMPROVEMENT & IMPLEMENTATION

Leaders benefit from our Operations Improvement Program that provides recommendations for performance improvement and training to deepen their understanding of the operational process, metrics and performance management. We can also provide services to prepare for international accreditation bodies, such as Joint Commission International.

STRATEGIC FACILITY DESIGN & EQUIPMENT PLANNING

Our Strategic Facility Planning services can help organizations make better-informed decisions about the number of beds required across the post-acute continuum, and solutions that can alleviate pressure on acute care, potentially reducing the cost of expensive facility development. We understand that different cultures and environments require unique solutions, and our teams are experienced in finding creative solutions for solving difficult facility challenges.

Equipment planning can be a large capital expense with little recognition of how it affects clinical workflows. We have deep expertise assessing therapeutic equipment, devices and technology to determine the optimal capital spend to augment therapy care and create better outcomes.

How We Can Help

Many of the issues that hospitals face are not unique to their organization. With our skills and experience, our advisory program can address these issues and make an real impact on your organization.

ISSUES HOSPITALS FACE

- Clinical teams need continuing education and/or to upgrade their skills
- Volume declines and poor financial results
- New competitor in the market
- Looking to benchmark services and improve performance
- Challenged by regulatory burdens and chart audits
- Building a new, or remodeling a rehabilitation facility
- Optimize rehabilitation equipment and save CAPEX capital expenses

OUR UNIQUE EXPERTISE

- Quickly assess operating and clinical strengths and gaps
- Create a post-acute care strategy
- Improve throughput and streamline transition of care for patients
- Implement operating practices that improve efficiency and reduce clinical variation
- Customize training programs to support staff development and improve clinical quality
- Support facility design and activation of new facility
- Assess effectiveness of new therapeutic equipment and technologies

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See the Impact on Our Clients

BEFORE

- Small and underperforming inpatient rehabilitation units
- Declining volumes
- Limited staff training

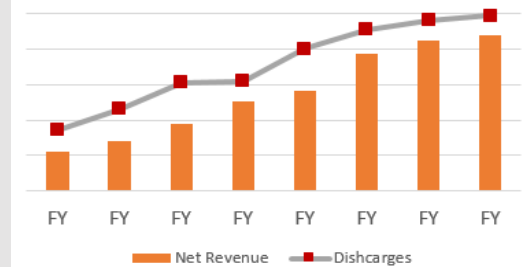
AFTER

- Strong volume growth
- Strong financial returns
- Exceed national benchmarks in outcomes and patient satisfaction
- Increase case mix index

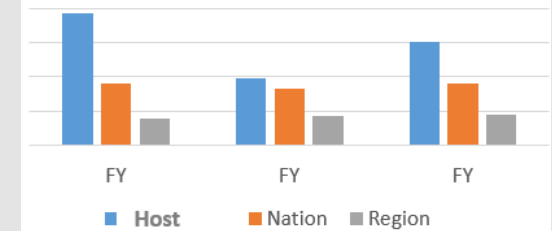
ADDITIONAL POINTS OF IMPACT

- Open new sites of care
- Launch new clinical programs
- Roll out advanced training programs

Volume Growth & Financial Return



Exceed National Benchmarks: Discharge to Community



IRF Case Mix Index

